Maple City Market Board of Directors Monthly Meeting Monday June 15, 2015 5:00-6: pm Location: 232 South Main Street, Goshen

<u>Attendees</u>: Phyllis Miller, Brian Wiebe, David Gerber, Vicki Mast, Alex Holtz, Myrna Burkholder, and Jill Weaver

Absent: Ava Breniser, Robin Ebright-Zehr

Others Attending: Brad Weirich, Amanda Qualls, Tim Martin, Eric Amt

Board: Share Meal / Team Building: (5:00)

• The Team shared a wonderful dinner provided by the Deli. Many thanks for the effort made by Deli staff to provide this for us!

Preliminaries: (5:30)

- Go-Round/Check-In
- Declaration of quorum and commitment to stay on task
- Ends reflection

Approve / Amend Agenda: (5:40)

- One item was added each to "Board Decisions" and "Discussion" ._
 - <u>Motion</u>: To add one item each to "Revised Decisions" and "Discussion"
 - (JW move; AH second)
 - No discussion
 - Vote 7/0/0, Motion passes

Consent Agenda: (5:45)

- Minutes of 2015 May meeting
- GM Monitoring for compliance
 - X.3 Asset Protection (re-submitted)
 - X.9 Board Logistical Support
- Board Self Monitoring compliance
 - R.4 Monitoring Management Performance
 - Motion: To approve the Consent Agenda

(BW move; JW second)

- Discussion: It should be noted that Brad W has done exceptionally well on monitoring reports which allow for more productive board meeting work. His reports include subjective and objective comments.
- Vote 7/0/0, Motion passes

Board Decisions: (5:50)

- Clarification for March board meeting minutes: The portion of the minutes for the March 23, 2015 Executive Session which address the approval of the purchase agreement for the Kline building will be moved to the minutes for the Board of Directors Meeting for March 23, 2015 as well as the acknowledgement of receiving Declaration of Potential Conflict of Interest from Ava B.
- X.6 Staff Treatment: It was decided that Brad W should do an internal staff survey this year rather than contract with CDS as was done in 2013. He will bring to the next board meeting several options for doing this. In the meantime, several board members will send him models of staff surveys as found on Gallup, CDS, and Survey Monkey websites. It was suggested that whichever of these is used could then be used each year thereafter for purposes of comparison.

Discussion: (6:05)

- GM Report:
 - Self-Diagnostic Tool from the Expansion Toolkit: Brad W commented that while MCM has no debt, its liabilities are high. He said that financially numbers are on the edge of what is acceptable. He explained that overall scoring could be done during the consulting process with CDS consultant Bill Gessner if we utilize his services.
 - State of the Market including Expansion Report: Brad W explained that something has broken down almost every day for the last three weeks though, thankfully, not much food has been lost. The store air conditioner appears to be also a heat pump which could likely be used next winter. David S is working on an operations manual. The staff members improving their reporting of their efforts at outreach and education. The store would be closed on both July 4 and 5.
 - Finance Report: Brad W reported that the store made a profit last month though it lost some cash because of repairs and lost sales. Ways are being found to use sales staff more efficiently which is lowering labor costs.
- Board Event at Red Bridge on 6/28 at 3 pm: We were reminded to bring a lawn chair.

- GM Evaluation and Compensation Committee: This item was overlooked and not discussed. Phyllis will add to next month's agenda.
- Updates:
 - Revised Board Member Roles and Expectations guideline: Phyllis M has updated this. She asked that board members let her know if they have any suggestions for changing it.
 - Acknowledgement of Myrna B's final report for Annual Meeting 2015: Myrna is still working to prepare the financial report for this event. Amanda Q has volunteered to be chair of the Annual Meeting Planning Committee for 2016.
 - CAFÉ Committee Update: Vicki M reported that the committee met since the last board meeting in May and will meet again on June 18 at noon. The committee consists of three board members, one MCM staff person and two community members. They are discussing how to get word out to the community about MCM and what coops are about.
 - Calendar changes: none
 - Board Orientation: Phyllis M took new board members on a tour of the Kline Building and she and Myrna B will be meeting with them at the Electric Brew on Tuesday evening, June 16, to discuss the history of MCM.
- Upcoming events:
 - The next MCM newsletter will be published soon.
 - Phyllis M spoke about contacting Chris French from Goshen College about showing "Food for Change" there.

<u>Community Education</u>: The formal presentation was tabled for this meeting, but Phyllis M did share highlights from talks about legacy versus innovation. While the presentation was given in the context of medical professionals, she thought about what she heard in the context of MCM. She said that a coop represents a movement. She asked how MCM can be more than a growing grocery store. How can it be promoted as a coop? Also, how can it be innovative? Where is the radical place for coops these days?

The meeting was adjourned.

Submitted by Myrna Burkholder, Secretary